

Missouri Department of Conservation, Missouri – Conserving Resources, Serving the Public

The Missouri Department of Conservation works to conserve and regulate the state's fisheries, forests and wildlife populations. With the help of 1400 employees working from locations throughout Missouri, the MDC continues the legacy of protecting the state's wild resources and helping Missourians connect with their natural heritage. The goal is to sustain diverse, healthy plant and animal communities now and well into the future.

The Problem

As the agency tasked with the oversight of Missouri's wild resources, the Department of Conservation manages everything from hunting permits and fishing licenses to education programs and recreation areas. The sheer number of files and records they are required to retain made a document management system absolutely essential. Shrinking file space and lack of a secure back-up for records were top priority.

A system in place was "long on promise and short on delivery," comments Todd Holt, Network Coordinator of the MDC. Moving forward with this system would cost \$300,000-400,000 and it would still have limitations in workflow, expensive per seat costs and additional consulting fees. It also took the use of 6 servers and allocation of staff time for weekly updates and service patches.

Since conserving natural resources is the department's mission, they sought to reduce the paper footprint. Recycling is fine but going paper-free--while improving security for backed-up files and reducing costs--is an even better conservation strategy!

The Solution

The IT team at Missouri Department of Conservation started looking into FileBound because their HR group was using the software. After a short demo, Holt could see FileBound's potential for helping them reach their goals. "We could see how it applied to us," says Holt, "and the benefits from it. Probably the biggest factor was the ability to do the things we wanted without the hefty price tag."

With FileBound, the MDC was able to get the features they wanted available to all 1400 of their employees for less expense than their previous system and without the additional costs of plug-ins and consulting. It also brought them closer to a single, universal system for their ECM.

The Results

The results continue to prove the benefits of switching to FileBound. For Todd Holt and his IT team, it has meant saving 2-3 hours a week previously spent in reboots, updates and patches for the 6 servers. That's a savings of 156 hours or practically 4 weeks a year!

The cost per seat has been greatly reduced, allowing the MDC a more affordable solution that offers them the features they need. The move to virtualized storage has also reduced space issues and has increased security. Holt comments, "FileBound has allowed one of our sites to become paper-free. We've scanned in around 600,000 – 1 million files for them so that they wouldn't need to rely on any document storage space." He goes on to say that, "FileBound gives us the security and back up features that we were lacking. Before FileBound, if we'd had had a fire, 75 years of personnel files would have been lost. Employment records, payroll records, everything gone. But now they're all in FileBound and FileBound itself has three layers of back up."

Additionally, the MDC staff is enjoying the convenience and time-savings of having easy access to the system no matter where they are working. It's even improved the service the MDC provides by moving one clerk to the help desk instead of being limited to file searches and records retrieval.

According to Todd Holt, the Missouri Department of Conservation considers the move to FileBound one of the best IT investments they've made. "I wish all of my IT investments were this good."



Industry

- State Government

Application

- Records storage and retrieval
- Workflow and accessibility

The Problem

- Needed storage space
- Security and file back-up
- Data viewing system accessible for all staff
- Cost-effective service

The Solution

- FileBound® On-Site™

Benefits

- Increases security and efficient storage
- Time savings
- More organized office processes
- Improved use of state resources